



FLEXIBLE MONTHLY CAPACITY

Monthly Salesforce Support

Dependable Salesforce administration and improvement support without the cost or commitment of a full-time hire.

Senior-led and practical

Prudence B2B combines direct senior oversight with qualified, on-demand Salesforce resources across Sales Cloud, Service Cloud, Experience Cloud, CPQ, Agentforce, and related platform capabilities.

Monthly packages

Package	Hours	Monthly fee	Best suited for
Essential	10	\$1,500	A small, steady backlog of administration and support.
Growth	20	\$2,800	Recurring administration plus continuous improvements.
Extended	40	\$5,200	Multiple teams, integrations, or a larger enhancement backlog.

Typical support activities

Administration Users, permissions, page layouts, record types, fields, dashboards, and routine configuration.	Automation and improvement Flows, approvals, troubleshooting, minor enhancements, and backlog execution.
Data and reporting Imports, cleanup, duplicate management, dashboards, validation, and reconciliation.	Continuity and adoption Documentation, user guidance, release readiness, testing, and vendor coordination.



How the service operates

1. Initial environment review and onboarding
2. Monthly backlog review and priority agreement
3. Authorized configuration, troubleshooting, testing, and documentation
4. Monthly activity summary and review meeting

Commercial terms

- Three-month initial commitment
- Unused hours expire at the end of each month
- Additional hours require written approval
- Standard request acknowledgement within one business day
- No automatic 24/7 or after-hours support
- Urgent production support is best effort during business hours unless separately agreed

Start with the right level of support

We will recommend the smallest practical package based on your current backlog, operating model, and internal Salesforce capacity.

Discuss your support needs

Contact info@prudenceb2b.com or visit www.prudenceb2b.com to schedule an introductory conversation.